

NEWSLETTER

SPECIAL EDITION

CELEBRATING



ANNIVERSARY

The birth of an ENGLISH LANGUAGE GIANT

MONITORING SESSIONS

THE EVOLUTION OF DIDACTICS IN KOE THROUGH TECHNOLOGY







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The birth of an ENGLISH LANGUAGE GIANT



It was not a

Alfredo E. Clark Lindo
Corporate Monitoring Director

he rest of the world has always marched to the beat of the same drum as the United States of America. This has always been the case, especially since pop-culture was invented by the way of Hollywood movies, hit songs, and popular TV shows, most of which hail from the U.S. This trend was never more palpable than during the decade of the 1980's, with a string of extremely popular performers, like Michael Jackson, Madonna, Tom Cruise, etc., political movements such as Live Aid and Reaganomics creating an overpowering interest by the rest of the world in wanting to learn the English Language because of this.

devoted to get people to learn how to speak the English language, was born at the end of this decade back in 1989. After having established itself as a player in the English market in its native

coincidence then, that KOE, an entity

After having established itself as a player in the English market in its native Colombia, KOE proceeded to expand its horizons and opened up operations in Venezuela, Mexico and then Panama during the decade of the 1990's. What at first seemed like a fad, talking about the interest of the world in the English language, was instead solidified and consolidated thanks to the birth, rise and ultimately the explosion of the Internet during this decade. Heading into the 21st century with a full head of steam and already being considered a

major player, it continued with its fast-paced expansion by setting up shop in Chile and Ecuador. It was at this point that the company had to do a little bit of soul-searching and make a decision on whether it wanted to continue with a frenetic expansion to different countries or focus on improving its product, its service, its marketing strategy and itself as a whole. This decision became the company's turning point and led it into its digital era.

The year was 2009 and after having put aside all the ideas about being present in every major Spanish speaking city of the world, KOE began working on its "Sistema de Información de Servicio KOE" (SISK) which would go on to become the stepping stone of the company heading into the future by developing a full-fledge series of systems geared the improvement towards betterment of the service provided to its users, thus landing with a creation of a complete CRM (Customer Relationship Management), online services, practical exercises, live monitoring sessions and workshops, as well as the development of multiple apps and the constant search and willingness to improve these tools, turned KOE into what it proudly considers itself at this moment: A digital company devoted to turn native Spanish speakers into citizens of the world by getting them to speak standard English.

In the end, a company is only as big as the sum of its parts, and in KOE's case, the sum of its parts can only be traced back to the people that conform it. Every single person who has been a member of KOE's team during its tenure

has contributed and

played the role of a bricklayer, thus confirming that the single most valuable asset that a company can have is its people and that is the reason why this issue of the KOE Newsletter is dedicated to

every single person, past or present, who has at one point or another been a proud member of this corporation. Happy 32nd birthday, KOE. Here's looking at you, our princess of May!

SINCE 1989
TRANSFERRING THE
KNOWLEDGE OF THE
ENGLISH LANGUAGE.



El Nacimiento de un

GIGANTE del DOMA INGLES



Alfredo E. Clark Lindo Director Corporativo de Monitoria

I resto del mundo siempre ha marchado al ritmo del mismo tambor que los Estados Unidos de América. Éste siempre ha sido el caso, especialmente desde que la cultura pop se inventó a través de las películas de Hollywood, las canciones exitosas y los programas de televisión populares, la mayoría de los cuales provienen de los EE. UU. Esta tendencia nunca fue más palpable que durante la década de los 80, con una serie de artistas extremadamente populares, como Michael Jackson, Madonna, Tom Cruise, etc., movimientos políticos como "Live Aid" y "Reaganomics" creando un abrumador interés del resto del mundo en querer aprender el idioma inglés debido a esto. No

fue una coincidencia entonces,

que KOE, una entidad

dedicada a hacer que las personas aprendan a hablar el idioma inglés, naciera a finales de esta década allá por 1989.

Luego de haberse consolidado como un participante en el mercado del inglés en su natal Colombia, KOE procedió a expandir sus horizontes y abrió operaciones en Venezuela, México y luego Panamá durante la década de los noventa. Lo que en un principio parecía una moda, hablando del interés del mundo por el idioma inglés, fue en cambio solidificado y consolidado gracias al nacimiento, auge y finalmente a la explosión del Internet durante esta década. Iniciando el siglo XXI a toda máquina y ya siendo considerado un participante importante, continuó con su rápida

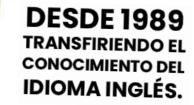
expansión estableciéndose en Chile y Ecuador. Fue en este punto que la empresa tuvo que hacer un pequeño examen de conciencia y tomar una decisión sobre si quería continuar con una expansión frenética a diferentes países o enfocarse en mejorar su producto, su servicio, su estrategia de marketing y a sí misma por completo. Esta decisión se convirtió en el punto de inflexión de la empresa y la llevó a su era digital.

Era el año 2009 y después de haber dejado de lado todas las ideas sobre estar presente en todas las principales ciudades de habla hispana del mundo, KOE comenzó a trabajar en su "Sistema de Información de Servicio KOE" (SISK) que se convertiría en el trampolín de la empresa hacia el futuro mediante el desarrollo de una serie completa de sistemas orientados a la mejora desarrollo del servicio prestado a sus usuarios, aterrizando así con la creación de un CRM (Customer Relationship Management o Gestión de Relaciones con Clientes) completo, servicios online, ejercicios prácticos, sesiones y talleres de monitoria en vivo, así como el desarrollo de múltiples aplicaciones y la búsqueda constante y la voluntad de mejorar estas herramientas, convirtieron a KOE en lo que orgullosamente se considera en este momento: una empresa digital dedicada a convertir a hispanoparlantes en ciudadanos el mundo consiguiendo que hablen inglés estándar.

Al final, una empresa es tan grande como la suma de sus partes, y en el caso de KOE, la suma de sus partes solo se puede entender como las personas que la conforman.

> persona Cada que ha sido miembro del equipo de KOE durante su vigencia contribuido desempeñado papel de constructor, confirmando así que el activo más valioso que puede tener una empresa es su gente y esa es la razón por la que

esta edición del KOE Newsletter está dedicada a todas las personas, del pasado y/o el presente, que en un momento u otro han sido miembros orgullosos de esta corporación. Feliz cumpleaños número 32, KOE. ¡Ésta va por ti, nuestra Princesa de Mayo!



MUCHO MÁS QUE UN CURSO DE INGLES

Es muy común que cuando a nuestros usuarios de KOE les preguntan "¿Qué es KOE?", ellos responden "es una escuela de inglés diferente a lo tradicional". Pero si la pregunta se le hace a alguien que labora en KOE, seguramente escucharán la respuesta "somos una compañía multilatina cuya misión, desde hace más de 30 años, es que las personas hispanoparlantes aprendan a hablar inglés de manera rápida y fácil con un programa único y diferente como lo es "Fast & Easy".

¿Tú que responderías?

Ambas respuestas no definen del todo lo que es KOE. Si bien entendemos como escuela a la institución destinada a enseñar determinadas materias, la misión de KOE no consiste en solo enseñar inglés, sino que te da las herramientas, guía y acompañamiento para que desarrolles la habilidad de hablar inglés con un método no escolarizado, sin exámenes, sin tareas y sin gramática tediosa y pesada. Por lo tanto, KOE no es una escuela.

En KOE, hemos desarrollado un programa que incluye un método y una didáctica de aprendizaje únicos y utilizando apoyos tecnológicos como lo son nuestra plataforma SISK y nuestras apps, KOE Fast & Easy, KOE Mobile y KOE Plus. Todos éstos sustentados en una Propuesta de Valor que ayuda a nuestros usuarios a romper sus miedos, sin estrés y sin intimidación.





Ángel García
Coordinador Nacional de Monitoria
(México)



Por otro lado, aunque en papel KOE es una empresa que comercializa el Programa Fast & Easy, de manera práctica, gracias a nuestro servicio de monitorias y talleres online, podemos decir que puedes vivir la experiencia Fast & Easy internacionalmente y sin fronteras, ya que un usuario nuestro tiene la opción de tomar sus monitorias desde cualquier punto del planeta con conexión a internet y no sólo en los países en los que tenemos presencia física, como lo son Colombia, México, Panamá, Chile y Ecuador.

Además de lo anterior, el alcance de KOE va más allá de cumplir con nuestra Promesa Básica con respecto a nuestros usuarios: aprender a hablar inglés como lengua extranjera. Desde 1989, KOE se ha dedicado a la formación de profesionales, éticos, con vocación de servicio, líderes, creativos e innovadores que trabajan con calidad y excelencia.

En conclusión, KOE, es más que cualquier otra empresa o escuela de inglés, es una entidad que además de formar personas bilingües y de éxito, promueve valores, fomenta la mejora continua y hace personas más felices, competitivas y productivas.

32 AÑOS KOE

El 16 de mayo de 1989 nace KOE, una empresa que desde sus inicios ha contado con una visión innovadora



en lo que hace y que, a la celebración de sus 32 años de vida, se proyecta hacia un futuro que para muchas empresas es aún incierto. Podemos decir que hoy en día existen empresas que tratan de sobrevivir a consecuencia del duro golpe que trajo consigo una pandemia mundial. No sólo hablamos de un cambio económico o social; hablamos de un cambio radical al estilo vida de las personas y las empresas. Muchas empresas en la actualidad no están vigentes ya que no contaban con productos que puedan adaptarse a esta nueva realidad. KOE al contar con su espíritu competitivo ha buscado posicionarse como la mejor opción, con el mejor producto para aprender a hablar inglés

Ese espíritu innovador ha estado siempre presente desde sus inicios, desde hace 32 años, cuando un grupo de personas iniciaron con un sueño; un sueño basado en una necesidad que hasta el día de hoy sigue latente para los Latino-Americanos, hablar inglés. En la actualidad, KOE ha aprovechado su innovación tecnológica para llevar la experiencia Fast & Easy a la seguridad y comodidad de los hogares. ¿Quién diría que se podría aprender a hablar inglés a través de una pantalla? Por muy loco que parecía ese concepto, para KOE había sido posible hacerlo realidad desde el lanzamiento del Sistema de Información y Servicio KOE (SISK) en el 2010 y la implementación de las primeras sesiones y talleres online en el 2013.

Esos primeros pasos a un mundo digital, fueron los cimientos sólidos hacia un universo inmenso de posibilidades que al momento parecían sacados de una novela de ciencia ficción que ahora, con 7 años de experiencia en la transferencia del conocimiento del inglés a través de un servicio online, KOE no sólo ha podido adaptarse al nuevo mundo, si no que sigue vigente con su misión de ofrecerle al mundo hispanoparlante su método único y diferente para aprender a hablar inglés y su compromiso de seguir innovando, cambiando y mejorando. Definitivamente, el producto y la oferta que encontramos en KOE es notablemente enriquecida por su base tecnológica. En esta edición especial de KOE Newsletter, los invitamos a conocer un poco más de KOE, de sus inicios, su presente y todo lo que tiene para ofrecer para ese futuro en el que todos podremos convertirnos en ciudadanos del mundo.



Fast & Easy A DIFFERENT & UNIQUE METHOD

We all know that English is one of the most widely spoken languages in the world and you may have heard that there are many approaches to learning English as a foreign language. But which one is the best? Let's see why the Fast & Easy Program is said to be the most innovative, easiest and fastest method.



the Preaders' corner

María José Delgado Coordinadora de Sede (Chile)



KOE's Fast & Easy Method is a one-of-a-kind learning approach which focuses mainly on speaking. It is based on the premise that the second language should be learned in a stress-free environment; where learners, as autonomous individuals, can take responsibility of their own learning process while being encouraged to speak in English since the first day.

The method comprises Basic Constructions whose elements come together through the association of colors and images, making the process of understanding and developing their oral command of the foreign language easy.

The program is broken down into four stages and takes a year to be completed:

Basic Program: Survival English.

During the first stage, which is divided into three modules, users become proficient in expressing basic needs with Basic Words such as want, need, wish, have, can, must and will, asking and answering questions, and communicating what they are going to do as well as what they did.

Intermediate Program: Functional English.

The second part of the program is also split into three modules. Users become competent in expressing what they have done, what they would like to do, possessions and what they could do by themselves. Users also learn how to give suggestions, instructions, and advice, in addition to expressing possibility and making comparisons.

Advanced Program: Standard English.

In this section of the program, which again consists of three modules. Users are able to hold conversations in the English language using more complex constructions along with idiomatic expressions that are used in everyday life situations. On average, users take

nine months to complete all three programs. As monitoring sessions are evaluative, users acquire knowledge and move from one module to the next at their own pace.

Complementary Benefit.

Once users have finished the Advanced Program, they can take a preparation workshop for English proficiency tests. Users can choose from the three most popular English language examinations around the world which are the TOEFL, IELTS, and TOEIC.

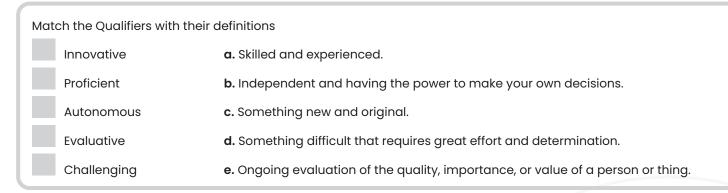
If you are planning to study abroad, you will be required to take one of these exams in order to prove your level of English.

Learning English as a second language will definitely bring you great benefits but it might also be a challenging task. It does not matter how many difficulties you may encounter on your way, choosing the right method will make the process of learning English incredibly fast and easy.



Answer the questions 1. When do users start speaking in English? 2. How many stages is the Fast & Easy Program divided into? 3. How long do users take to complete the Program? 4. What English proficiency tests workshops can users choose from? 5. Why are proficiency tests important?

True or False		т	F
1. KOE's Fast & Easy Method focuses mainly on listening.			
2. According to the Fast & Easy Method, English should be	learned in a stress-free environment.		
3. Basic, Intermediate, and Advanced Programs are divide	ed into four modules.		
4. Users learn to express basic needs in the Intermediate F	Program.		
5. TOEFL, IELTS, and TOEIC are the three most unknown Eng	lish proficiency tests.		











This Readers' Corner will tell you how our didactics has evolved during the many years we have been in the market and how well we have adapted to the technological era. Join us in this great process of evolution!

Through our 32 years of existence, KOE has always been a symbol of pioneering and evolution when we talk about the English learning process. Our unique method and didactics are some of our most powerful tools in order to keep us as the number one option when choosing a place for learning such an important language.

During 2020, the world changed drastically, in a way no one has ever seen before, and we, the people from KOE, were ready for what was coming. Most of the companies were shocked by a "new" reality due to COVID-19 and had to

adapt themselves to new working ways, but how about us? We already knew how to deal with online services because we had been working with them since 2013, therefore we were more than prepared to offer all of our users the best tools for continuing with their program without leaving the comfort of their houses.

Activities and material for our Workshops were developed back in 2013 to give the users the experience they deserved from our program, always counting with the quidance of their Monitors, a staff well trained for the use of this technological tools and help the users achieve their goals by learning English in a fast and easy way. In 2020, a creative team was gathered, one more time, to create new activities for both Sessions and all the Workshops, guaranteeing that there will be enough material for the amount of people we were going to assist from now on. KOE did it again! We came up with creative solutions in these modern times.

Nowadays, our users can take Sessions and Workshops anywhere they are, using a simple application called "Zoom," interacting with their session-mates, either if it is a B3 Session expressing what

you did, or a KOE Tunes Workshop singing out loud a catchy song while practicing your Listening skills. Learning a language has never been so entertaining!

Vocabulary

pioneering: involving new ideas or methods.

drastically: extremely; very. therefore: for that reason; it shows consequence.

developed: advanced or elaborated to a specified degree.

deserved: rightfully earned because of something done or qualities shown; merited.

guidance: advice or information aimed at resolving a problem or difficulty, especially as given by someone in authority.

catchy: (of a tune or phrase) instantly appealing and memorable.

Now, answer these questions based on the reading.

- 1. How long has KOE existed?
- 2. What did KOE already know when COVID-19 appeared?
- **3.** Who are the people in charge to guide you through your Sessions and Workshops?
- 4. What is the application we use to give our Sessions and Workshops?



EVERYTHING YOU ALWAYS WANTED TO KNOW ABOUT

KOE AND THE FAST & EASY METHOD...

BUT WERE AFRAID TO ASK



What does KOE stand for? Is it a school?

KOE stands for Knowledge of English. We are not a school, we are an entity that provides Spanish speakers with all the means they need in order to acquire the Knowledge and skills to become Standard English speakers.

As the name of our Program suggests (Fast & Easy,) our method is a refreshing and revolutionary new way to present the necessary elements to help people express their ideas and thoughts.

What does E.P.A. mean? Is it a self-taught learning system?

E.P.A. stands for "Ejercitación Previa Autónoma" (Previous Autonomus Practice) which refers to the process our users must perform before attending the Monitoring Session. As a vital part to comply with the non-scholastic part of our offer, it is not about studying or memorizing, it is all about practicing. Just by listening and reading simultaneously, we get our users to acquire the basic knowledge required to become active and productive participants in the sessions, so that they can take part in the conversations developed around the topics that comprise the level that is being evaluated. In order to learn how to speak a language, you must also learn how to listen and be able to sustain an actual conversation; that is the reason why our sessions are 100% interactive and revolve around the performance of our users in them.

Fast & Easy

What makes it a non-scholastic approach?

We have created a proposal for learning to speak English that is noticeably different from the traditional ones, with a program that's 100% non-scholastic, which doesn't require exams, grades, homework or fixed schedules. This has proven to be a winning formula for native Spanish speakers as the results we have obtained for more than 30 years would suggest.

The objective of our program is for our users to speak English, not having them become experts in the language.
Our offer is zero traditional grammar. For instance, a tense such as the Present Perfect Progressive is probably used on an everyday basis, even though those who use it to express ideas, do not actually know its name or





when it should be used. Now, not being able to recognize a tense in Spanish or not knowing its name does not prevent us from speaking the language. Following that same logic, then, why would we need to know the names and recognize the tense and make full use of grammar in English in order to speak it?

Why is a Monitoring Session different from a traditional class? Are only 2 sessions per week enough?

What we can attest to, is that traditional classes have failed to meet the expectations Spanish speakers have always begun an English learning process with. The process is always the same, listening to audio files, studying grammar and completing worksheets by filling in the blanks, which lead them to learn how to read, write and in some cases understand spoken English without giving them the ability to answer and speak fluently.

This is the reason why we at KOE have come up with a different approach to carry out our English sessions. And it is precisely because our approach is so different from the standardized way of teaching, that two sessions per week have proven to be enough to get the job done because our activities, which are based on boardgames, are the perfect evaluation tool that give users the chance of enjoying themselves while applying their newly acquired knowledge.

What English level will I acquire by finishing the Program? Is it guaranteed?

As our Basic Promise clearly states, after you've finished the Advanced Program – and, of course, the totality of the Fast & Easy English Language Program Series – you will have acquired a Standard level of English; this would mean that you are able to speak and communicate with native English speakers from all over the world, since our Program does not focus on

a specific type of spoken English (e.g., American, British, Canadian, Australian, etc.)

As far as the Program being guaranteed, we provide you with the necessary tools, knowledge and know-how that would allow you to accomplish the goal of becoming a standard speaker of English, just as long as you apply and follow the guidelines and parameters that we have established and shared with you. In other words, we can guarantee the means, but not quite the final results, since in the end it would have to be a joined effort.

Why is KOE (for the most part) not certified by the education authorities and why doesn't it follow the CEFR guidelines?

By having an innovative and different methodology, we are not restricted by the minimum required parameters set by entities such as the Common European Framework of Reference for Languages (CEFR), and the Education Authorities, which require adherence to an academic curriculum that extends, from the theme that develops in the sessions, up to the number of hours of training to be offered. For this reason we do not offer certificates with the seal of said entities, nor do we base the results we obtain in the parameters that they establish. At the same token, the innovative proposal that we have conceived, applying colors, images, interactive activities, multiple visual aids and a very extensive online consultation and practice complement, are the key to being able to execute a 100% conversational evaluation process that allows us to verify that our users learn to speak English. In our sessions, oral evaluations are carried out thanks to the interactive dynamics that we apply.



KOE SLANG 101

Here at KOE we like to do things in a different way, that's why we don't stick to the oldfashioned ways of learning English. So, today you're going to learn how and why our terminology stands out and makes us unique!





TRADITIONAL CLASS:

A traditional class is what you remember it to be at school or university; a large group of people being directed and taught by a teacher, who directs the flow of the knowledge and information, limiting your participation and time to practice.

MONITORING SESSION:

A monitoring session is, as the name implies, a session in which users will be able to practice the knowledge you have acquired through your E.P.A., in a conversational environment joined by a monitor, who will act as a moderator and guide, making YOU the protagonist.







NATURAL METHOD:

The natural method, is often (but not exclusively) used in teaching foreign languages, and refrains from using the learners' native language (Spanish) and uses only the target language (English), creating a sense of unnecessary distress.

FLEXIBLE SCHEDULE:

Flexible schedules would allow a person to select any hour of the day they desire to attend to their classes. However, if the desired hour is not available, said person would feel demotivated.

TEACHER

Someone whose job is to teach in a school or college.

THE PERFECT FORMULA:

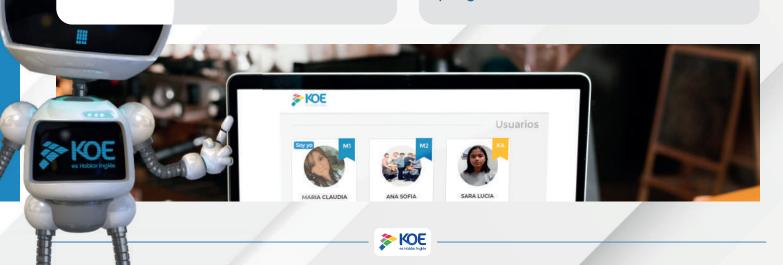
At KOE, we have designed The Perfect Formula as the way you are going to communicate with the English world, based on color association and a non-Scholastic approach, for Spanish speaking people, creating a stress-free environment.

PROGRAMMABLE SCHEDULES:

With programmable schedules, we offer a programming grill with different alternatives during the day to give users the choice of picking which suits their life and activities better. You will know exactly when you'd come to your sessions.

MONITOR:

The moderator of the monitoring sessions, whose job is to evaluate, guide, correct and provide users with feedback so they can keep improving in their Fast & Easy program.





STUDY:

Devote time and attention to gaining knowledge of an academic subject, especially by means of books.

GAMES:

An activity that one engages in for amusement or fun.

CLASSROOM:

A classroom or schoolroom is a room dedicated primarily to teaching or learning activities.

STUDENT:

A person who is studying at a school, college, or university.





PRACTICE:

Practice implies the use of the knowledge users have acquired through their E.P.A.

FAST & EASY ACTIVITIES:

These are activities specifically designed by KOE to help users practice their skills with other users during the monitoring sessions while having fun. It's a win-win!

SESSION ROOM:

A session room is the space in which users are going to be able to practice with other users using the Fast & Easy activities.

USER:

A user is the person who is enrolled in and enjoys all the content and opportunities of learning designed by our fast & Easy Program.













Ε F Ζ Κ Ζ D J U Ρ Τ Ε A C Η R Ι Ν K K O Q O Ε Τ G C Q R Χ Ζ Н G U 0 J O Ν Α В O S J Ν Ρ Μ Ε U D Ε Η C S Ε L В Ι Χ Е F Ε В R Α Υ K Ε Ζ Н C Υ N S Ε Α G R Ζ N R М Н Н S S Ε S Μ 0 0 R N Μ 0 O R Р В Α Ι O I Ν Τ C J Ε Е C Χ R R Μ C R S D L Υ W Ν D Α ٧ Τ Ρ Ε R F Ε C Τ F O R Μ Χ χ Μ U L Η Ν Κ S S Ε S R I Κ D Ε N O G Ν Ι O Τ Ν O Μ Ι C S Q Τ R Α D O N Α L C L Α S R U Ε Ε Ε Ζ Ε Τ Χ I Н Α N R R U Η V J Ε Α Е Е Е S Ρ R 0 G R М Α В S C D U J Χ Ζ Υ D U S S U D Α S Τ W C В В U J I Ζ R F Q F C R Τ W K R Ν Ι Ν N K ٧ Μ Α V Н F Q Ζ Ρ J R S S C W Τ Α D ٧ C C Μ O O Α L C Ζ S Τ D N Α U U M 0 D I





- CLASSROOM
- FLEXIBLE SCHEDULE
- GAMES
- MONITOR
- MONITORING SESSION
- NATURAL METHOD
- PERFECT FORMULA
- PRACTICE
- PROGRAMMABLE
- SCHEDULES
- SESSION ROOM

- STUDENT
- STUDY
- TEACHER
- TRADITIONAL
- CLASS
- USER









В













____ It is the moment in which users will be able to practice the knowledge they have acquired through their E.P.A., in a conversational environment guided by a Monitor, who will act as a moderator, making the USERS the protagonists.

____It implies the use of the knowledge users have acquired through their E.P.A.

_____They are specifically designed by KOE as conversation starters to help users practice their skills with other users and be evaluated by Monitors.

_____It is the session in which users are going to be able to practice with other users using the Fast & Easy activities.

_____It is what we use at KOE for you to understand the different structures using various concepts associated to colors and images, making them easy to understand and remember.

__B___The moderator of the monitoring sessions, whose job is to evaluate, guide and provide users with feedback.

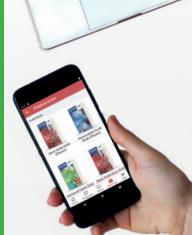
A. Perfect Formula C. Monitor E. Fast & Easy Activities

B. Monitoring D. Practice F. Session Room





S Ν Ν U R O C D U С R Ε С S 0 Α Т G K C С K G G G O M M X D U 0 Ν Α D N K G Α S Ο M K D N Ε O U D M S Ζ 0 F Ζ M W В ٧ Υ Χ U R Α S Ζ С G Т Т Q N S Τ Ν Ν R O O Ν Α Α В Α Α O D M Ε X Τ 0 M J Η Н M Q 0 K В D M J Ε A В Α R Α Α Υ A R A



CERTIFICATION

Verónica Alexandra Rojas





- Construction
- Conversation
- Dialogues
- EPA
- Evaluation

- Feedback
- Functional
- Hangman
- Idiomatic
- IELTS
- Module

- Quickpick
- Standard
- Survival
- TOEFL
- Vocabulary









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